

# EWERTON SANTOS

## PLATFORM ENGINEER



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**Website:** [ewertonx.com](https://ewertonx.com)

## PROFESSIONAL PROFILE

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Experienced professional with 8+ years of Infrastructure Operations, Information Security and SRE. Working in critical environments like financial institutions and Security Operations Centers (SOC), handling production environment troubleshooting and security incident response.

Strong knowledge of Linux and Windows servers, cloud computing, high availability infrastructure, deployment processes, security standards, troubleshooting, monitoring and observability.

Competent with Infrastructure as Code (IaC), CI/CD pipelines, Agile and Devops methodology and capable of scripting for process automation.

Dedicated team member who promotes knowledge sharing, collaboration and clear communication.

## WORK HISTORY

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### Site Reliability Engineer

**Parfin - London, United Kingdom (remotely)** | [parfin.io](https://parfin.io)

*Feb, 2022 - Jun, 2023*

- Conducted audits based on security frameworks like SOC2 and CIS on AWS Services (*Route53, Security Group, Secret Manager, SQS, SNS*).
- Coded scripts using Bash or Python for automating tasks like backup, scheduled file movement and deletion.
- Container life-cycle management (*EKS, Kubernetes, Rancher*).
- Implementing and supporting white-label static websites on AWS (*S3, CloudFront, Route53, IAM, ACM, ASM, ECS, SES*).
- Working together with the developer team to improve and fix applications and pipelines.

### Information Security Analyst

**NEC (Latam) - Sao Paulo, Brazil** | [nec.com](https://nec.com)

*Jun, 2019 - Dez, 2021*

- Implemented and managed security tools in customer environments (*SIEM, Vulnerability Scanners, EDR*).
- Provided incident response and security consulting for customers.
- Monitored network devices, security devices, servers, and applications with Zabbix.
- Developed detection rules, dashboards, and security reports on SIEM (*FortiSiem, Splunk, LogRhythm*).

## IT Operations Analyst

BTG Pactual Bank - Sao Paulo, Brazil | [btgpactual.com](http://btgpactual.com)

Apr, 2016 - Mar, 2019

- Supported, migrated, and managed virtualized on and on-premises servers (*Vmware, Windows, and Linux*).
- Managed Applications and Web Services in Windows and integrated through Message Queues (*IIS, Failover Cluster e IBM MQ*).
- Analysis of logs and events for troubleshooting and improvements in application servers.
- Implemented the Testing and Change Management process in the Bank's production environment.

## IT Support Analyst

Paranapanema - Sao Paulo, Brazil | [paranapanema.com.br](http://paranapanema.com.br)

Aug, 2015 - Apr, 2016

- Conducted data center health check routines and monitored communication links, internet, and replication between the company's headquarters.
- Supported file servers, application servers, and access control management (Windows and Linux).

## IT Intern

Mastery Consulting - Sao Paulo, Brazil | [masterycon.com.br](http://masterycon.com.br)

Nov, 2014 - Aug, 2015

- Monitored and maintained backup tool routines for more than 10 clients (*Veritas NetBackup*).
- Assisted in infrastructure activities such as LAN and SAN network equipment installation, configuration, and removal in data centers and administration of storage environments (*EMC, Cisco*).

## EDUCATION

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### AWS Certified Cloud Practitioner CLF-C01

Amazon Web Service (AWS), Credential ID 446099235

**Valid period:**

May, 2023 - Jun, 2026

### Bachelor in System Information

Universidade Sao Judas Tadeu (University)  
Sao Paulo, Brazil

Feb, 2012 - Nov, 2015

## ADDITIONAL SKILLS

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### Languages

- Portuguese (Native), English (C1), Spanish (B1), German (A1)

### IT-Skills

- **Proficient Skills:** Linux, Docker, Kubernetes, Terraform, Bash, SIEM, AWS Services (*EC2, ECS, EKS, S3, CloudFront, IAM, Route53, SQS, SNS, RDS, ACM, Security Group, Secret Manager*)
- **Foundational Skills:** Python, Git, Github Actions, CI/CD, Java, GoLang, Prometheus, ArgoCD, Vmware and SQL Database.